

31 March 2023

News about your Artemis investments

We're writing to let you know that administration of your account(s) and transfer agent services such as the Artemis contact centre are moving from SS&C Financial Services International Limited and SS&C Financial Services Europe Limited (SS&C) to a different provider, Northern Trust Global Services (Northern Trust), in May this year.

Why are we doing this?

After careful review and consideration of the services performed by SS&C, we have concluded that Northern Trust is best placed to provide account administration and transfer agent services for Artemis investors. We've therefore decided to change the provider of these services to Northern Trust as of **2 May 2023**.

What does this mean for you?

There will be no change to the way your investments are managed or their value.

There will, however, be some key changes in relation to the administration of your account(s) which we would like to let you know about.

- Your account number will change; your existing account will automatically be transferred to the new account and you will not have to do anything. The new account number will be provided shortly in a separate letter
- If you have a direct debit, this is usually collected on the first business day of the month. In May this will collect on **22nd of the month**. But from June, this will revert to the first business day of the month
- Online services will no longer be offered via the "My Account" platform from **2 May 2023**. We will contact you with further information surrounding online services separately
- Our telephone number 0800 092 2051 will remain the **same**
- Our correspondence address will change to Artemis Fund Managers Limited, Sunderland, SR43 4BH
- Our contact e-mail address will change to artemisenquiries@ntrs.com

Artemis Fund Managers Limited

6th floor, Exchange Plaza,
50 Lothian Road, Edinburgh EH3 9BY
Switchboard: 0131 225 7300
Fax: 0131 225 7311

Cassini House, 57 St James's Street,
London SW1A 1LD
Switchboard: 020 7399 6000
Fax: 020 7399 6497

These changes will not take effect until 2 May 2023. In the meantime, please continue to use the existing contact details.

Next steps

Should these changes not progress as planned for 2 May 2023, we will write to you no later than 28 April 2023 to confirm this is the case and provide further information.

Your bi-annual statement will be sent to you in April, this will include your existing client reference and a reminder of the above changes.

We'll write to you again after 2 May 2023 to confirm your new account number(s).

You don't need to take any action at this time, this letter is for your information only.

If you have any questions, please contact our Client Services team by telephone on 0800 092 2051 (outside the UK +44 1268 445 401) between 8.00am and 6.00pm (Monday to Friday), or by e-mail at investorsupport@artemisfunds.com.

Yours faithfully,



for and on behalf of

Artemis Fund Managers Limited

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